

PATIENT INFORMATION

Date:	
Patient Legal Name:	Phone: (hm)
Name we can call you:	(cell)
Permanent Address and/or PO Box:	
City/State/Zip: Email Ad	ddress
Height:ftin Weight:lbs Sex: Male	e Female Transgender Nonbinary
Birthdate:/ Age: Pronouns:_	
Marital Status: Single Married Life Partner Other:	
Employer/Occupation:	Phone #:
Emergency contact person and phone number:	Relationship:
REASON FOR INITIAL VISIT:	
	ompany Attended Event
Primary Care Physician (name):	
Address: Phone #:	
INSURANCE INFORMATION SUBSCRIBER INFORMATION IS REQUIRED: Relationship to patient:	- Othor
Subscriber Name:	Phone #:
Date of Birth:	SS #:
Address:	City/State/Zip:
Primary Insurance:	Secondary Insurance:
Policy Holder's Name:	Policy Holder's name:
ID#:	ID#:
Group #:	Group #:
Address:	Address:
Phone #:	Phone #:
Signed:	Date:
Patient's signature/Guardian Signature	

COSMETIC AND RECONSTRUCTIVE SURGERY / MEDPSA PATIENT INFORMATION

Please list all surgeries, serious injuries, illnesses or diseases: Year Surgeon/Physician City/State Type Please list any allergies: (example: Penicillin, sulfa, iodine, seafood, codeine, anesthesia, tape, eggs) Food/Drug Reaction NO ALLERGIES _____ LATEX ALLERGY? Y or N TAPE ALLERGY? Y or N Current Medications: (please include herbal supplements or over-the-counter remedies) Name of drug Dose (mg) How often taken Do the following Medical Conditions run in your family? (please circle and state the relation & maternal or paternal). High Blood Pressure Cancer (any type) _____ Stroke/Cardiovascular Disease _____ Asthma _____ Blood Clots (DVT) or Bleeding Disorders _____ Diabetes Any other conditions_____ Do you smoke cigarettes and/or marijuana? __Yes __No How much & how often?_____ Have you ever smoked? __Yes __No When did you stop?_____ Do you use drugs? __Yes __No Do you use alcohol? __Yes __No If you use drugs or alcohol, what do you use and how often?_____ Do you have history of substance abuse or alcoholism? Yes No If yes to either, please explain_____ __Yes __No For women: Are you pregnant? __Maybe Are you breastfeeding? __Yes __No Have you had any diagnostic tests done? Where? When? Mammogram_____ EMG_____ CT scan Ultrasound_____ EKG/Stress test

COSMETIC AND RECONSTRUCTIVE SURGERY / MEDPSA PATIENT INFORMATION

MEDICAL HISTORY: Do you have any of the following medical problems? (please circle or add)

<u>Constitutional:</u> Recent unexpected weight loss, change in appetite, problems sleeping, fever, chills, fatigue, headache, other. Details:
Allergic/Immunologic: rash, anaphylactic reactions, HIV/AIDs, TB(tuberculosis), prolonged or persistent infections, other. Details:
Ophthalmologic: Dry eyes, red eyes, discharge, wears glasses, wears contacts, other. Details:
Ears, Nose, Mouth, Throat: difficulty breathing, difficulty swallowing, previous injury, hearing aids, nosebleeds, sore throat, swollen glands, seasonal allergies, other. Details:
Endocrine: thyroid problem, diabetes, hormonal problems, other Details:
Respiratory: pneumonia, asthma, smoking, other. Details:
Breast: bloody nipple discharge, breast lump, breast pain, breast cancer surgery or biopsy, breast radiation, lymphnode biopsy breast surgery including augmentation, reduction, lift, other. Details:
<u>Cardiovascular:</u> high blood pressure, heart murmur, heart attack, irregular heartbeat, mitral valve prolapse, chest pain at rest, chest pain with exertion, leg pain with walking, fluid accumulation in the legs, shortness of breath, other. Details:
Gastrointestinal, Pancreas, Liver: abdominal pain, change in bowel habits, constipation, diarrhea, exposure to hepatitis, heartburn/reflux, nausea, vomiting, ulcer, bleeding, pancreatitis, liver disease, motion sickness, history of pos op nausea or vomiting, other. Details:
Hematologic/Lymphatic: bruise easily, prolonged bleeding, recent transfusion, aspirin use, ibuprofen use, fish oil use, blood disorder, blood clot (DVT or PE), other. Details:
<u>Genitourinary:</u> blood in urine, difficulty urinating, painful urination, bladder problems, kidney problems, other. Details:
Musculoskeletal: carpal tunnel, joint replacement, muscle problems, gout, fibromyalgia, other. Details:
<u>Skin:</u> rash, cold sores, acne, Accutane/Isotretinoin use, retin-a use, hydroquinone use, bronzing solution use, tanning bed use keloid formation, skin cancer, severe sunburns, tattoos, permanent makeup, other. Details:
Neurological: seizure, head injury, stroke, hand/foot numbness, nerve disease, headaches, migraines, fainting, other. Details:
<u>Psychiatric:</u> depressed mood, anxiety, stressors, eating disorder, substance abuse, suicidal thoughts, seeing therapist, other.



PHOTO CONSENT

I consent to have my photograph(s) taken to assist in my evaluation and medical treatment. Your photo is only of the area of concern and is for Dr. Burgess' evaluation only.

I consent to the use of photographs taken of me, for the discussion with other trained Plastic Surgeons, those practicing as Plastic Surgeons, or other medical professionals.

I consent for the use of any record, illustration, photograph, or other imaging record created in my case, for use in examination, credentialing, and certifying purposes by The American Board of Plastic Surgery and Dr. Elisa Burgess. (Dr. Burgess feels strongly that board certification is important. Her practice is periodically evaluated and she may share your file, which includes your photographs, with the American Board of Plastic Surgery to continue her high standards of care.)

We proudly offer TouchMD technology in our office. With this cloud based system, patients can easily access this from their home, including drawings, consents, and educational information gathered during the consultation.

None of the photos taken of you will be posted on any website or photobook of Dr. Elisa Burgess, unless a separate consent is given and signed by you, the patient.

* Photos are necessary at the time of consultation and before any treatment to establish a baseline for or	ur
patients. Refusal of photos may result in denial of treatment.	

Patient/Guardian Signature	Date



FINANCIAL POLICY

INSURANCE CONSULTATION:

If your consultation involves <u>insurance</u>, please be prepared to pay the co-pay if applicable.

If insurance is involved in your visit: We will bill primary and secondary insurance companies. Please provide us with complete and accurate insurance information, as well as any changes of address, telephone number or employer. If your plan requires referral from your primary care physician, we ask that you phone your primary care physician prior to your appointment for the necessary authorization. Lack of referral could result in patient responsibility for service requested that day. Your insurance contract is between you and your insurance company. You are ultimately responsible for payment of your account. Note: If we are using insurance for your consultation, your bill will be determined by your insurance company after being submitted by our office. The \$200 consultation fee does not apply to insurance visits. Charges to insurance will be billed at a different rate.

COSMETIC CONSULTATION:

We require a \$200 consultation fee for your first office visit with Dr. Burgess. **No insurance involved.** \$100 of this fee will apply towards any cosmetic surgery or in-office procedure provided within one year of the consultation date. If Dr. Burgess agrees that you are an acceptable candidate for surgery, you will be presented with a cosmetic price quote at the end of your consultation. The **surgery fees for cosmetic procedures** include Dr. Burgess' fee, hospital operative room fees, anesthesiology fees, and any miscellaneous items such as implants/garments necessary for surgery. It will also include your pre-operative visit before surgery and office follow-up visits for one year following surgery. Signed price quotes are honored for 90 days from the day of quotation. There is a \$500.00 non-refundable deposit due at the time of scheduling surgery that will be applied towards the surgeon's fee.

- *Please see price quote given at your consultation for more information.
- *Additional consultations after one year will require a \$200 consultation fee.

COMPLIMENTARY EVALUATIONS:

If your initial evaluation is scheduled with a registered nurse or advanced medical aesthetician, your appointment is complimentary. These providers will be able to provide recommendations for our non-surgical options. Should they feel you are a better candidate for surgery, we can schedule a consultation with Dr. Burgess with a \$200 fee.

I have read, understand and agree to this financial policy.			
Patient/Guardian Signature	Date		



AGREEMENT TO PAY MEDICAL EXPENSES

- **1. Appointments involving insurance**: Co-payments are collected at the time of your visits with the doctor. Your insurance company will be billed by a billing service. When you have a personal balance, you will receive a monthly statement. Prompt payment of personal balances are appreciated. If you require special payment arrangements, please call the billing service, Service Plus at 503-284-8841.
- **2. Medicare:** We are a participating clinic. We do accept assignment on Medicare claims.
- **3. No Insurance:** Payment in full is required at the time of your appointment for all noninsured patients.
- **4. Deposit:** We do require a <u>non-refundable 50% deposit</u> for **in-office cosmetic** procedures at the time the procedure is scheduled if insurance is not involved.
- 5. **No show/late cancellation policy:** Burgess Plastic Surgery requires at least 48 hours' notice to cancel or reschedule any in-office treatment. Appointments cancelled with less than 48 hours' notice, or in the event of a no show, your credit card will be held and subject to a charge of \$200 for appointments with Dr. Burgess and her staff. Office visits including Botox®/Dysport®/Xeomin® require at least a 24 hours' notice to cancel or reschedule and will be subject to a \$100 charge in the event of a late cancellation, reschedule, or no show.
- **6. Injectable procedures:** Payment for in office injectable procedures (i.e. Botox®, Juvederm®, Restylane®, Belotero®, etc.) will be collected at the time of treatment. Deposit is required to schedule. Personal checks will not be accepted.
- **7. Product sales:** For all purchased items in office i.e. skincare, sunscreens, etc., no returns or exchanges are allowed, for any reason.

I authorize the release of any medical or other information to my medical insurance company necessary to process my claim, authorize services, or coordinate treatment. I request payment of government or insurance benefits directly to Elisa Burgess, M.D. I understand I am personally responsible for all medical expenses provided by Elisa A. Burgess, M.D., for medical care and treatment. If for any reason there is dispute of payment after treatment has been received, I the patient, waive my rights to privacy under the Health Insurance Portability and Accountability Act of 1996 guidelines. However, I agree to pay all medical expenses within 30 days of the date I am billed for those expenses, unless other arrangements have been made with Dr. Burgess and/or her billing service. I also agree to pay all separate charges billed by a surgical assistant that Dr. Burgess requires to have during my surgery, whether the surgical assistant is in network or out of network with my insurance plan.

I have read, understand and agree to this expense policy.			
Patient/Guardian Signature	Date		



TELEHEALTH INFORMED CONSENT

Telehealth (also called telemedicine) is a way to visit with your healthcare provider without going into a hospital or clinic. The visits are held by computer, tablet, or telephone.

This form gives permission for telehealth communication between Burgess Plastic Surgery and			
Patient name (Printed)	Patient DOB		

- I understand that telehealth involves sharing my health information electronically. I will tell my healthcare provider if there is any information that I do not want to talk about in a telehealth visit.
- I understand that I may stop the telehealth visit at any time. If I decide to stop, I will still be able to receive care at this office.
- I understand that I may have to check with my insurance plan to see if telehealth visits are covered.
- I understand that telehealth visits carry some level of risk. These risks include but are not limited to:
 - * My computer, tablet, or phone may not be private and secure, especially if other people use it. It is my responsibility to make sure my internet system is private and secure and to make sure I am in a private place during the visit.
 - * Technical problems may interrupt or stop the visit before it is complete.
 - * My healthcare provider cannot examine me as closely during a telehealth visit, and this may make it harder to correctly assess and/or diagnosis my issues.
- I agree that information shared during my telehealth visit will be kept by the healthcare providers and facilities involved in my care.
- I understand that the telehealth visit may be recorded.
- I understand that I will be asked to confirm my identity and current location to the healthcare provider seeing me.
- I also have the right to confirm the identity and credentials of the healthcare provider who will be seeing me.

By signing below, I agree that I've reviewed the information on this form, any questions I had are answered, and I

• I agree to follow my healthcare provider's recommendations – including lab tests and x-rays, sending me to another specialist, or asking me to come into the office or go to an emergency department for an in-person visit.

agree to telehealth visits.		
Signature of patient or legal guardian/representative	date/time	relationship of guardian/representative

Note: We understand you may not be scheduled for a virtual appointment at this time.

We do ask that you read through and sign this page for possible future appointments that may be through telehealth.



HIPAA Privacy Practices

I understand that Elisa A. Burgess, MD, PC (referred to below as "This Practice") will protect and not use my personal health information when the purpose does not directly relate to my care without my permission.

I understand that my health information may include information both created and received by the practice, may be in the form of written or electronic records or spoken words, and may include information about my health and similar types of health-related information.

You have the right to restrict how your personal health information is used and disclosed for treatment, payment, or healthcare operations. We are not required to agree with this restriction, but if we do, we shall honor this agreement. The HIPAA (Health Insurance Portability and Accountability Act of 1996) law allows for the use of information for treatment, payment, or healthcare operations.

I understand and agree that This Practice may use and disclose my health information in order to:

- Make decisions about and plan for my care and treatment.
- Refer to, consult with, coordinate among, and manage along with other health care providers for my care treatment.
- Determine my eligibility for health plan or insurance coverage, and submit bills, claims, and other related information to insurance companies or other who may be responsible to pay for some or all of my healthcare; and
- Perform various office, administrative and business functions that support my physician's efforts to provide me with, arrange, and be reimbursed for quality, cost-effective health care.

I also understand that I have the right to receive and review a written description of how This Practice will handle health information about me. This written description is known as a Notice of Privacy Practices and describes the uses and disclosures of health information made and that information practices followed by the employee, staff, and other personnel of This Practice, and my rights regarding my health information.

I understand that the Notice of Privacy Practices may be revised from time to time, and that I am entitled to receive a copy of any revised Notice of Privacy Practices in effect will be posted in waiting/reception area. I understand that I have the right to ask that some or all my health information not be used or disclosed in the manner described in The Notice of Privacy Practices, and I understand that This Practice is not required by law to agree to such requests.

Patient/Guardian Signature	Date



As always, having the time to focus on each of you is our top priority. Due to the overwhelming demand for our Burgess Plastic Surgery & In My Own Skin MedSpa team, many clients are awaiting their appointments. For this reason, we are updating our policies below, effective January 2023.

Rescheduled, Cancelled, or No-Show Appointments

Office visits including Botox/Dysport/Xeomin appointments:

\$100 will be charged with less than 24-hour notice or no show.

In-Office treatments, such as filler treatments, laser, hair reduction, IPL, microneedling, Ultherapy, Thermi, CoolSculpting, acoustic massage, HydraFacial, facials, chemical peels, massage, PRP injections and minor in office surgeries:

\$200 will be charged with less than 48 hours' notice or no show.

Late to Appointment Policy

Those who are more than **10 minutes late** (with no verbal communication with our office) will have the appointment automatically cancelled and will be charged according to the appointment types above.

No Show to Consultations

Consult Visit with MD:

The **consult fee is nonrefundable** and will not be carried forward to future appointments. A newly scheduled consult will require another payment of a \$200 consultation fee.

Evaluations with RN or Aesthetician:

A \$100 charge that day to your credit card. Not transferrable to any future treatments.

These charges will be billed directly to you as your responsibility. Your card on file will be charged that day. Your insurance will not pay for them. Please help us to serve you best by keeping to your regularly scheduled appointment.

We are constantly striving to make your experience as seamless as possible. Thank you for your understanding. We are excited to see you at your next visit!

- I agree to Burgess Plastic Surgery & In My Own Skin MedSpa keeping my credit card on file.
- I understand that it is my responsibility, as the patient, to update my current credit card information.
- I understand that my credit card on file will be charged immediately under these policies.
- I understand that these charges are separate from deposits paid for scheduling treatments.

By signing this form, I agree to and will follow the policies listed above.		
Patient name – printed	 Date	
Patient signature		